

**Lampiran Layanan BNI Emerald Airport Assistance by Joumpa  
Detail Area Operasi, Nomor Hotline, dan Email Reservation**

No.	Airport Code	Kota	Hotline No.	Email Reservation	Kategori
1	KPS	Contact Center	8118566009	joumpa@gapura.id	
2	CGK	Cengkareng	8115985305	reservation.cgk@gapura.id	CGK
3	DPS	Denpasar	8115985306	reservation.dps@gapura.id	DPS
4	KNO	Kualanamu	8115985310	reservation.kno@gapura.id	Other Airports
5	SUB	Surabaya	8115985308	reservation.sub@gapura.id	
6	UPG	Ujung Pandang	8115999237	reservation.upg@gapura.id	
7	BPN	Balikpapan	8115998902	reservation.bpn@gapura.id	
8	JOG/YIA	Yogyakarta	8115998903	reservation.jog@gapura.id	
9	HLP	Halim Perdanakusuma	8115999741	reservation.hlp@gapura.id	
10	LOP	Lombok	8115999435	reservation.lop@gapura.id	
11	PLM	Palembang	8115999256	reservation.plm@gapura.id	
12	PNK	Pontianak	8115999462	reservation.pnk@gapura.id	
13	AMQ	Ambon	8115999742	reservation.amq@gapura.id	
14	BDJ	Banjarmasin	8115999431	reservation.bdj@gapura.id	
15	KJT	Kertajati	8115998906	reservation.bdo@gapura.id	
16	BTH	Batam	8115985309	reservation.bth@gapura.id	
17	BTJ	Aceh	8115985311	reservation.btj@gapura.id	
18	DJJ	Jayapura	8115999437	reservation.djj@gapura.id	
19	MDC	Manado	8115998904	reservation.mdc@gapura.id	
20	PDG	Padang	8115998905	reservation.pdg@gapura.id	
21	PKU	Pekanbaru	8115999275	reservation.pku@gapura.id	
22	SOC	Solo	8115998929	reservation.soc@gapura.id	
23	SRG	Semarang	8115999265	reservation.srg@gapura.id	
24	BIK	Biak	8115998912	reservation.bik@gapura.id	
25	BKS	Bengkulu	8115999527	reservation.bks@gapura.id	
26	DJB	Jambi	8115999761	reservation.djb@gapura.id	
27	KOE	Kupang	8115998931	reservation.koe@gapura.id	
28	LBJ	Labuan Bajo	8115999764	reservation.lbj@gapura.id	
29	TKG	Bandar Lampung	8115998930	reservation.tkg@gapura.id	
30	TJQ	Tanjung Pandan	8115999652	reservation.tjq@gapura.id	
31	PGK	Pangkal Pinang	8115999756	reservation.pgk@gapura.id	
32	AAP	Samarinda	8115998902	reservation.bpn@gapura.id	
33	DTB	Silangit	8115999628	reservation.dtb@gapura.id	
34	TNJ	Tanjung Pinang	8115998925	reservation.tnj@gapura.id	
35	MKQ	Merauke	8115998935	reservation.mkq@gapura.id	